



## Official Record Index

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42.	Updated Form 4920 (if appropriate)	
43.	Certification of record	
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45.	Transmittal to Vice President, delivery and retail, from district manager, customer service and sales	
46.	Headquarters' acknowledgment of receipt of record	
47.	Final determination transmittal letter from Headquarters	

<b>Item No.</b>	<b>Description</b>	<b>Date Entered into Record</b>
48.	Instruction letter to postmaster/OIC on posting	
49.	Round-date stamped final determination cover sheets	
50.	<i>Postal Bulletin</i> Post Office Change Announcement form	
51.	Appeal letter (if appropriate)/No appeal letter	
52.	Public notice postings on appeal (if appropriate)	
53.	Postal Rate Commission opinion on appeal affirming final determination (if appropriate)	
54.	Vice President, delivery and retail, instruction letter	
55.	Letter to customers	
56.	Notification to local Address Management Systems (AMS) to update AMS database	
57.	Announcement in <i>Postal Bulletin</i>	



05/16/2011

MARK MARTINEZ  
DISTRICT MANAGER  
MID-AMERICA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 8th congressional district.

Post Office Name:	DEERING
Zip+4 Code:	63840-9998
EAS Level:	55
Finance Number:	282028
County:	Pemiscott
Proposed Admin Office:	WARDELL
ADMIN Miles Away:	16.5
Near Office Name:	BRAGGADOCIO
Near Miles Away:	4.0
Number of Customers:	
Post Office Box:	70
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	70
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster was promoted on 10/10/2008.

1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

STEVEN ERBLAND  
Manager, Post Office Operations

Approval to Study for Discontinuance:

MARK MARTINEZ  
DISTRICT MANAGER  
MID-AMERICA PFC

05/16/2011

DATE

cc: Area Manager, Public Affairs and Communication





Docket: 1360540

**NOTICE OF POST OFFICE EMERGENCY SUSPENSION**

**A. Office**

Name: DEERING State: MO Zip Code: 63840  
Area: WESTERN District: MID-AMERICA PFC  
Congressional District: 8th County: Pemiscott  
EAS Grade: 55 Finance Number: 282028  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Joanne Dean  
Title: MID-AMERICA PFC Post Office Review Coordinator  
Tele No: (816) 374-9686

Date: 06/21/2011  
Fax No: (816) 374-9120



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

**A. Office**

Name: DEERING State: MO Zip Code: 63840  
Area: WESTERN District: MID-AMERICA PFC  
Congressional District: 8th County: Pemiscott  
EAS Grade: 55 Finance Number: 282028  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Joanne Dean  
Title: MID-AMERICA PFC Post Office Review Coordinator  
Tele No: (816) 374-9686

Date: 06/21/2011  
Fax No: (816) 374-9120



[PRINT](#) | [BACK](#)

A map of the Midland, Texas area, showing major highways and surrounding cities. The map includes labels for cities such as Midland, El Paso, and Big Bend. Major highways like I-420, I-20, and I-10 are shown. The map also includes a scale bar indicating 20 miles and a copyright notice for Microsoft Corporation.

- [http://usps.whitepages.com/post\\_office/63840?CFID=485661&CFTOKEN=d87435ba587f...](http://usps.whitepages.com/post_office/63840?CFID=485661&CFTOKEN=d87435ba587f...) 5/19/2011



(800) 275-8777

(573) 757-8401

~~3.9 mi~~ 4.9 miles**4 Post Office™  
Location - BRAGG  
CITY**120 S MAIN ST  
BRAGG CITY, MO  
63827-9998  
(800) ASK-USPS  
(800) 275-8777  
(573) 888-6129**Business Hours**Mon-Fri  
8:30am-12:00pm  
12:30pm-4:00pm  
Sat  
8:30am-9:00am  
Sun  
closed**Services**PO Boxes OnlineService hours may vary. Please  
check link for business hours.~~0.9 mi~~ 11 miles**5 Post Office™  
Location - STEELE**301 S 1ST ST  
STEELE, MO 63877-  
9998  
(800) ASK-USPS  
(800) 275-8777  
(573) 695-3532**Business Hours**Mon-Fri  
8:30am-4:00pm  
Sat-Sun  
closed**Services**Passport ApplicationServicesPO Boxes OnlineService hours may vary. Please  
check link for business hours.

8.1 mi

6. Post Office  
Location - Wardel 16.5 miles**Post Office™ Locations near 63840****By City**

DEERING GOBLER BRAGGADOCIO BRAGG CITY STEELE

**By ZIP Code**63849 63826 63827 63877 63851 63875 63853 63857 63839 63880  
63879 63830 63876 63855 63852 72315 63848 63837 63847 63873**People and Business Search** Find people and businesses at [WhitePages.com](http://WhitePages.com)**People Search**Search for a person and  
perform a reverse lookup on  
phone numbers and  
addresses.**Business Search**Search for a business by name or  
category nationwide.**Reverse Phone Number**

See who is calling you



Eviction Notice

**A. Office**

Name: DEERING State: MO Zip Code: 63840  
Area: WESTERN District: MID-AMERICA PFC  
Congressional District: 8th County: Pemiscott  
EAS Grade: 55 Finance Number: 282028  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Joanne Dean  
Title: MID-AMERICA PFC Post Office Review Coordinator  
Tele No: (816) 374-9686

Date: 06/21/2011  
Fax No: (816) 374-9120









05/17/2011



05/17/2011



05/17/2011



05/17/2011



05/17/2011



05/17/2011



05/17/2011





05/17/2011



05/17/2011



05/17/2011



05/17/2011



### Building Inspection Report

#### A. Office

Name: DEERING State: MO Zip Code: 63840  
Area: WESTERN District: MID-AMERICA PFC  
Congressional District: 8th County: Pemiscott  
EAS Grade: 55 Finance Number: 282028  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Joanne Dean  
Title: MID-AMERICA PFC Post Office Review Coordinator  
Tele No: (816) 374-9686

Date: 06/21/2011  
Fax No: (816) 374-9120



WORKLOAD SERVICE CREDITS (PS 150)

DISTRICT: 640 MID-AMERICA CS DIST  
POST OFFICE, STATE, AND ZIP: DEERING PO, MO 63940  
FINANCE NUMBER 28-2028

Type of Review: Put X mark

Date of Vacancy (Or Today's Date if not vacant):

Vacancy  
3 yr Mgmt Review  
Postmaster Initialed

NUMBER FACTOR TOTAL

1 CURRENT POSTMASTER LEVEL	PTPM-65	
2 FINANCE NUMBER	28-2028	
3 NO. GENERAL DELIVERY FAMILIES SERVED	X 1.00	0
4 NO. POST OFFICE BOXES/CALL BOXES SERVED	67 X 1.00	67
5 NO. POSSIBLE CITY DELIVERIES	0 X 1.33	0
6 NO. ADMINISTRATIVE RURAL ROUTES BOXES SERVED	0 X 1.00	0
7 NO. INTERMEDIATE RURAL BOXES SERVED	0 X 0.70	0
8 NO. ADMIN RESP INTERM RURAL BOXES OTHER OFC	0 X 0.30	0
9 NO. ADMINISTRATIVE HCR BOXES SERVED	0 X 1.00	0
10 NO. INTERMEDIATE HCR BOXES SERVED	0 X 0.70	0
11 NO. ADMIN RESP FOR INTERM HCR BOXES FOR OTHER OFFI	0 X 0.30	0
12	0	
13	0	
14	0	
15 MAIL PROCESSING CENTER? (If Yes, fill in 2 tabs - Primary and/or Secondary)	N	0
16 SEPARATE ALL INCOMING LETTER SIZE MAIL (DPS, STPS, etc., ANSWER "N")	Y	0
17 SEPARATE ALL INCOMING FLAT SIZE MAIL (Center Routed from F384 - answer "N")	Y	0
18	N	
19	N	
20	N	
21	N	
22	N	
23 SEASONAL WORKLOAD INCREASE? (Y or N) (If Yes, complete "Seasonal" tab)		
24 SEASONAL WORKLOAD DURATION (Number of weeks)		

SPLIT DELIVERY  
SPLIT DELIVERY ADJUSTMENT: < see Split City Del tab

GROSS REVENUE UNITS: 31 FY 10

DEDUCTIONS FOR PLANT LOAD VOL. TOTAL REVENUE UNITS: 31

No.	Factor	Total
25 x	1	25
8 x	0.5	3
0 x	0.25	0
0 x	0.1	0
0 x	0.01	0
TOTAL:		28

TOTAL WSCS AND REVENUE CREDITS: 95.0

NEW POST OFFICE LEVEL: 66

Occu Code: 23016106

FLSA data  
FY 2010

PS 150 Worksheet COMPLETED BY:

APPROVED BY:

Job Title:

Phone No.:

Phone No.:

PRINT DATE:

Notes:

Offices that are either below or above the Zone of Tolerance range are immediately graded accordingly.

Other Tabs must be completed for the following:

Seasonal Workload - For Seasonal credit, complete "Seasonal" tab.

Outgoing/Incoming Primary Distribution - Requirements for credit are covered in the tab.

Incoming Secondary Distribution - Requirements for credit are covered in the tab.

Split City Delivery - See Split City Delivery tab for requirements, and complete it.

Yellow shaded cells require manual input

For ZOT Review - Insert additional WSC Worksheet TABS for each year to demonstrate office has remained in ZOT for two consecutive years. This will require 3 150's. Start of first year, end of first and end of second years.

GRADE:

FOR DOWNGRADE

WSC RANGE

up to 40

ZONE OF TOLERANCE

FOR UPGRADE

GRADE	WSC RANGE	ZONE OF TOLERANCE
A	up to 40	41 - 45
C	36 - 40	41 - 82
E	73 - 82	83 - 125
11	111 - 125	126 - 335
13	208 - 335	336 - 820
15	738 - 820	821 - 2075
16	1669 - 2075	2076 - 5500
20	4981 - 5500	5501 - 13000
21	11,701 - 13,000	13,001 - 26,000
22	23,401 - 26,000	26,001 - 66,200
24	61,381 - 66,200	66,201 - 167,200
26	150,481 - 167,200	167,201 - and up

Rev Unit Info  
FY 09  
FY 08

42 36

# PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code DEERING, MO 63840		Postmaster's Signature QD4JR0	Date 05/20/2011
District Office, State & Zip Code MID-AMERICA PFC, MO 64108		District Manager's Signature Mark Martinez	Date 05/23/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		55
2.	Finance Number	(1-6)	282028
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	70
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility from Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" if yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-58)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

# PS Form 150, Postmaster Workload Information

Docket 1360540  
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	70	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

## Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - A contract station is a detached finance unit manned by non-postal employees.
  - A rural station is a post office box delivery unit serviced by a rural carrier.
  - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: DEERING  
 Office Zip+4: 63840 -9998 District: MID-AMERICA PFC

#### Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>70</u>	X 1.0	=	<u>70</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>70</u>

#### Revenue WSCs

First	25 revenue units: 1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units: 0.50	X	<u>7</u> units	=	<u>3.50</u>
Next	700 revenue units: 0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units: 0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units: 0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:					<u>28.50</u>

Activity WSCs 70 + Revenue WSCs = 28.50 Base WSCs 98.50 = EAS Grade E

Previous evaluation: EAS grade 55

Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JOANNE DEAN

JOANNE.T.DEAN@USPS.GOV

Printed Name

Signature

MID-AMERICA PFC District Review Coordinator

05/19/2011

Title

Date



---

06/08/2011

OIC/POSTMASTER

SUBJECT: DEERING Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to DEERING customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the DEERING Post Office for a 2-week period. The surveys should begin 04/30/2011 and end on 05/13/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 05/14/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact JOANNE DEAN, Post Office Review Coordinator, at (816) 374-9686.

JOANNE DEAN

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - [http://hqcsopps/po\\_dis/win/in\\_survey.cfm?fin=1360540](http://hqcsopps/po_dis/win/in_survey.cfm?fin=1360540)

Survey of Incoming Mail - [http://hqcsopps/po\\_dis/invol/in\\_survey.cfm?fin=1360540](http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1360540)

Survey of Dispatched Mail - [http://hqcsopps/po\\_dis/outvol/in\\_survey.cfm?fin=1360540](http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1360540)

## Window Transaction Survey

## Window Transaction Survey

2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Day/Date								
Sat - 04/30	5	1	0	0	0	0	0	0
Sun - 05/01	0	0	0	0	0	0	0	0
Mon - 05/02	10	1	0	0	0	0	0	0
Tue - 05/03	6	2	0	0	0	1	1	0
Wed - 05/04	9	1	0	0	0	0	0	0
Thu - 05/05	7	2	0	0	0	0	0	0
Fri - 05/06	10	3	0	0	0	0	0	0
Sat - 05/07	11	1	0	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	9	0	0	0	0	0	0	0
Tue - 05/10	7	2	0	0	0	2	0	0
Wed - 05/11	9	3	0	0	0	0	0	0
Thu - 05/12	12	6	0	0	0	0	0	0
Fri - 05/13	13	2	0	0	0	0	0	0
TOTALS	108	24	0	0	0	3	1	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	7.0	2.2	0.0	0.0	0.0	0.4	0.1	0.0
Average Number Daily Transactions:	11.3				Average Daily Retail Workload in Minutes:			
					9.7			

PO Name: Deering  
Survey Period: 04/30/2011 through 05/13/2011

**Window Transaction Survey**  
ZIP + 4: 63840  
Completed by: Shirley Powell Officer in Charge  
(Signature and Title)

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handling out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use Form 2007-A, *Window Transaction Record*; Form 2007-B, *Window Transaction Conversion*; and Form 2007-C, *Window Transaction Survey*. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage sales (.777)	Priority Parcels Money Orders (1.083)	Express C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Non-Revenue services (1.188)
Saturday	///	1						
Monday	///	1						
Tuesday	///	1			1		1	
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Time Factor	x .777	x 1.083	x 1.969	x 5.06	x 2.875	x 1.792	x 1.787	x 1.188
Total Minutes	84	26				5	2	

Average Number Daily Transactions: 11      Average Daily Retail Workload in Minutes: 10



## Survey of Incoming Mail

Survey of Incoming Mail  
(Record in Pieces)

Post Office Name and Zip+4 DEERING 63840 - 9998  
Dates Recorded 04/30/2011 through 05/13/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/30	95	38	7	50	0	3	0	0
Sun - 05/01	0	0	0	0	0	0	0	0
Mon - 05/02	89	12	47	29	0	3	0	0
Tue - 05/03	75	75	15	35	1	0	0	0
Wed - 05/04	70	18	10	109	0	0	0	0
Thu - 05/05	85	40	30	20	0	3	0	0
Fri - 05/06	70	20	20	16	1	1	0	0
Sat - 05/07	73	31	10	18	1	1	1	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	86	12	11	43	1	1	0	0
Tue - 05/10	47	89	10	50	0	2	0	0
Wed - 05/11	117	33	15	109	0	1	0	0
Thu - 05/12	79	126	23	36	1	2	0	0
Fri - 05/13	86	24	5	35	0	1	0	0
<b>TOTALS</b>	<b>972</b>	<b>518</b>	<b>203</b>	<b>550</b>	<b>5</b>	<b>18</b>	<b>1</b>	<b>0</b>
<b>Daily Average</b>	<b>81.0</b>	<b>43.2</b>	<b>16.9</b>	<b>45.8</b>	<b>0.4</b>	<b>1.5</b>	<b>0.1</b>	<b>0.0</b>

Signature of Person Making Count:

SANDY WILLIAMS

Printed Name:

SANDY WILLIAMS

Date:

05/19/11

### Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

**Survey of Incoming Mail  
(Record In Pieces)**

**Post Office Name and ZIP+4:** Deering MO 63840-9998

**Dates Recorded:** 4/30/2011 through: 5/13/2011

Date	Letters		Flats		Parcels		Other
	First Class	Standard	First Class	Standard	Priority	Standard	
Saturday	95	38	7	50	0	3	
Monday	89	12	47	29	0	3	
Tuesday	75	75	15	35	1	0	
Wednesday	70	18	10	109	0	0	
Thursday	85	40	30	20	0	3	
Friday	70	20	20	16	1	1	
Saturday	73	31	10	18	1	1	1 Express
Monday	86	12	11	43	1	1	
Tuesday	47	89	10	50	0	2	
Wednesday	117	33	15	109	0	1	
Thursday	79	126	23	36	1	2	
Friday	86	24	5	35	0	1	
<b>TOTALS</b>	<b>972</b>	<b>518</b>	<b>203</b>	<b>550</b>	<b>5</b>	<b>18</b>	<b>1</b>
<b>Daily Average</b>	<b>81</b>	<b>43</b>	<b>17</b>	<b>46</b>	<b>.42</b>	<b>1.5</b>	<b>.08</b>

Signature of Person Making Count:

*Lindsey Powell*

Printed Name: Lindsey Powell

Title: Officer In Charge

**Conversion Rate**

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

**Note:** Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

## Survey of Dispatched Mail

Survey of Dispatched Mail  
 (Record in Pieces)

Post Office Name and Zip+4

DEERING 63840 - 9998

Dates Recorded

04/30/2011 through 05/13/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/30	18	0	0	0	2	0	0	0
Sun - 05/01	0	0	0	0	0	0	0	0
Mon - 05/02	30	0	0	0	0	2	0	0
Tue - 05/03	21	0	1	0	1	0	0	0
Wed - 05/04	31	0	3	0	0	0	0	0
Thu - 05/05	18	0	1	0	1	0	0	0
Fri - 05/06	11	0	3	0	1	0	0	0
Sat - 05/07	19	0	0	0	1	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	17	0	3	0	1	0	0	0
Tue - 05/10	20	0	2	0	0	0	0	0
Wed - 05/11	65	0	1	0	2	0	0	0
Thu - 05/12	95	0	4	0	6	0	0	0
Fri - 05/13	16	0	2	0	0	1	0	0
TOTALS	361	0	20	0	15	3	0	0
Daily Average	30.1	0.0	1.7	0.0	1.3	0.3	0.0	0.0

Signature of Person Making Count:

SANDY WILLIAMS

Printed Name:

SANDY WILLIAMS

Date:

05/19/11

**Survey of Dispatched Mail  
(Record in Pieces)**

**Post Office Name and ZIP+4:** Deering, MO 63840

**Dates Recorded:** 4/30/2011 through 5/13/2011

Date	Letters		Flats		Parcels		Other
	First Class	Standard	First Class	Standard	Priority	Standard	
Saturday	18	0	0	0	2	0	
Monday	30	0	0	0	0	2	
Tuesday	21	0	1	0	1	0	
Wednesday	31	0	3	0	0	0	
Thursday	18	0	1	0	1	0	
Friday	11	0	3	0	1	0	
Saturday	19	0	0	0	1	0	
Monday	17	0	3	0	1	0	
Tuesday	20	0	2	0	0	0	
Wednesday	65	0	1	0	2	0	
Thursday	95	0	4	0	6	0	
Friday	16	0	2	0	0	1	
TOTALS	361	0	20	0	15	3	
Daily Average	30	0	2	0	1	.25	

Signature of Person Making Count:

Lindsey Powell

Printed Name: Lindsey Powell

Title: Officer In Charge



01/01/1900

OIC/POSTMASTER

SUBJECT: DEERING Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the DEERING Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the DEERING Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JOANNE DEAN by 01/15/1900. This information will be entered into the official record for public viewing.

Post Office Box	<u>70</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>70</u>

If you have any comments on alternate means of providing services to the DEERING customers, please provide them below:

JOANNE DEAN  
Post Office Review Coordinator

Comments:

cc: Official Record

<date>

OIC/POSTMASTER

SUBJECT: <name> Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations and local government offices and schools, that are served by the Deering Post Office. The list of businesses must include small, part-time and in-home businesses, as well as public institutions such as schools, police departments, etc.; religious institutions; and businesses physically located outside the community that use retail services on a routine basis at the Deering Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box and general and street delivery customers served by the office. Return all documents to Sandy Williams by 5/6/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>67</u>
General Delivery	<u>        </u>
Rural Route (RR)	<u>        </u>
Highway Contract Route (HCR)	<u>        </u>
Intermediate RR	<u>        </u>
Intermediate HCR	<u>        </u>
City Delivery	<u>        </u>
Total Customers	<u>67</u>

If you have any comments on alternate means of providing services to the Deering customers, please provide them below.

Sandra L. Williams, Post Office Review Coordinator  
24071 Highway 21  
Lesterville, MO 63654-9998  
Sandra.L.Williams2@usps.gov

Comments:

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**List of Businesses served by Deering Post Office:**

**Griffin Oil & Propane  
PO Box 268  
Deering MO 63840**

**Delta C-7 Schools  
PO Box 297  
Deering MO 63840**

**Forrest Excavating  
PO Box 185  
Deering MO 63840**

**Calhoun Enterprises  
PO Box 238  
Deering MO 63840**

**Deering Seed & Fertilizer  
PO Box 237  
Deering MO 63840**

**MoCot  
PO Box 272  
Deering MO 63840**

**Ag Distributors Inc. (ADI)  
PO Box 356  
Deering MO 63840**

**United Methodist Church  
PO Box 326  
Deering MO 63840**

**TLW Enterprises  
PO Box 184  
Deering MO 63840**

**Hoskins Farms  
3077 State Hwy C  
Steele MO 63877**

**Powell Funeral Home  
122 East Main St.  
Steele MO 63877**

**Tidwell Farms  
1311 County Hwy 425  
Bragg City MO 63827**



05/19/2011

**SUBJECT: Possible Discontinuance of Post Office**

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the DEERING Post Office, 63840 - 9998, located in Pemiscott County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JOANNE DEAN  
Post Office Review Coordinator  
MID-AMERICA PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record





MAY 24 2011

Docket: 1360540 - 63840  
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Page Nbr: 2

05/19/2011

Tommy Greenwell  
800 Ward Ave.  
Caruthersville, MO 63830

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the DEERING Post Office, 63840 - 9998, located in Pemiscott County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Sandy Williams, Investigative Coordinator  
Lesterville Post Office  
33010 Highway 21  
Lesterville, MO 63654-9998

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: \_\_\_\_

Comments/Findings:

WE HAVENT HAD ANY PROBLEMS AT THIS OFFICE

cc: Official Record

### Post Office Survey Sheet

Post Office Name DEERING ZIP+4 63840-9998  
Congressional District 8th Date 06/06/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.  
Office has a really bad propane odor, smells outside and inside.
2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No
3. Lease terms? 30-day cancellation clause? No
4. Are suitable alternate quarters available for an independent Post Office? If so, where?  
No
5. List potential CPO sites.  
None
6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No  
If yes, please identify them by name and address.
7. Which career and noncareer employees will be affected and what accommodations will be made for them?  
OIC is a pmr noncareer employee.
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?  
HCR driver brings the mail and picks it up in the afternoon.  

How many Post Office boxes are installed?	<u>130</u>
How many Post Office boxes are used?	<u>70</u>
What are the window service hours?	<u>08:30 - 14:00 M-F</u>
	<u>08:30 - 14:00 S</u>
What are the lobby hours?	<u>24:00 M-F</u>
	<u>24:00 S</u>
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

**Post Office Survey Sheet**(continued)

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10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
13.	<div>Rural delivery/HCR delivery.</div> <div> <div>a. What is current evaluation?</div> <div></div> </div> <div> <div>b. Will this change result in the route being overburdened?</div> <div style="text-align: right;"><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</div> </div> <div> <div>If so, what accommodations will be made to adjust the route?</div> <div></div> </div> <div> <div>c. How many boxes and miles will be added to the route?</div> <div style="text-align: right;">0, box 0.00 Miles</div> </div> <div> <div>d. What would be the additional annual expense if the route is increased?</div> <div style="text-align: right;">0</div> </div> <div> <div>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)?</div> <div style="text-align: right;">0</div> </div> <div> <div>f. At what time of the day does the carrier begin delivery to the community?</div> <div></div> </div> <div> <div>Will this delivery time be affected if the office is discontinued? (Y or N)</div> <div style="text-align: right;"><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</div> </div> <div> <div>If so, how?</div> <div style="text-align: right;">0</div> </div>	
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less	

## Community Survey Sheet

### Community Survey Sheet

Post Office Name	<u>DEERING</u>	ZIP+4	<u>63840-9998</u>
Congressional District	<u>8th</u>	Date	<u>06/08/2011</u>

1. Incorporated? ☐ Yes ☒ No  
Local government provided by: Pemiscott County Court  
Police protection provided by: Pemiscott County Sheriff  
Fire protection provided by: Hayti Fire Department  
School location: Delta C-7 School
2. What population growth is expected? (Please document your source)  
Projected Annual Household Growth Rate: -0.60% Facility Planning 2010 Dataset
3. What residential, commercial, or business growth is expected? (Please document your source)  
Projected Annual Household Growth Rate: -0.60% Facility Planning 2010 Dataset  
History. (Are there any special historical events related to the community?  
Are there any special community events to consider?  
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?  
Check with the field real estate office when verification is needed.)  
None
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?  
Retirees, Commuters, Farmers and Self employed.  
Which nonpostal services are provided by the Post Office (e.g., public bulletin board,  
school bus stop, community meeting location, voting place, government form distribution center.  
Do employees of the office offer assistance to senior citizens and handicapped)?  
What provisions can be made for these services if the Post Office is discontinued?  
Bulletin Board and assistance to seniro citizens and handicapped.

## Highway Contract Route Cost Analysis Form

### Highway Contract Route Estimated Cost for Alternative Service

Office Name: DEERING

Office Zip+4: 63840 -9998

District: MID-AMERICA PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

**Total time added to the route** 0.00

3. Enter the HCR hourly rate  
(Contact Area Manager, Purchasing/Contracting Officer) 0.00

**Total additional compensation (HCR hourly rate x total time added to the route)** 0.00

# Rural Route Cost Analysis Form

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## Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: DEERING

Office Zip+4: 63840 -9998

District: MID-AMERICA PFC

1. Enter the number of additional boxes to be added to the rural route

70

2. Enter the number of additional miles to be added to the route  
Enter the volume factor

1.50

1.64

**Total (additional boxes x volume factor)**

114.80

3. Enter the number of additional boxes to be added to the rural route

70

Centralized boxes

0.00

x 1.00 Min

0.00

Regular L route boxes

0.00

x 1.82 Min

0.00

Regular Non-L route boxes

70.00

x 2.00 Min

140.00

**Total additional box allowance**

140.00

4. Enter the number of additional daily miles to be added to the rural route

1.50

x 12 Mileage Standard

18.00

**Total additional minutes per week  
(miles carried to two decimal places)**

272.80

5. Total additional annual minutes (additional minutes per week year)

272.80

x 52 Weeks

14,185.60

8. Total additional annual hours (additional annual minutes/ 60 minutes per hour)

14,185.80

/ 60 Minutes

236.43

7. Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated)

20.72

**Total Annual Cost (additional annual hours x rural cost per hour)**

4,898.76

8. Enter lock pouch allowance (if applicable)

0.00

**Total annual cost for alternate service (annual cost minus lock pouch allowance)**

4,898.76

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/08/2011																								
2. Post Office Name DEERING		3. State and ZIP + 4 Code MO, 63840-9998																										
4. District, Customer Service MID-AMERICA PFC	5. Area, Customer Service WESTERN	6. County Pemiscott	7. Congressional District 8th																									
8. Reason for Proposal to Discontinue 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was promoted Occupied 10/10/2008 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-55 Downgraded from EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:30 - 14:00 Sat 08:30 - 14:00 Total Window Hours Per Week a. Lobby Time M-F 24:00 Sat 24:00 36.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 70 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 70 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 11.30		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>124</td> <td>30</td> </tr> <tr> <td>b. Newspaper</td> <td>62</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>1</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>187</td> <td>32</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	124	30	b. Newspaper	62	1	c. Parcel	1	1	d. Other	0	0	e. Total	187	32	f. No. of Postage Meters		0	g. No. of Permits		0
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a. First-Class	124	30																										
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f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 13,191 \$ 18,189 \$ 12,230	b. EAS Step 1 PM Basic Salary (no Cola) \$ 22520	c. PM Fringe Benefits (33.6% of b.) \$ 7,544																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 12/31/2015 Annual Lease \$ 3600 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 2 Delta C-7 School and Deering United Methodist Church.		19. Administrative/Emanating Office (Proposed): Name WARDELL EAS Level 13 Miles Away 16.5 Window Service Hours: M-F 8:30 to 18:00 SAT 8:30 to 9:00 Lobby Hours: M-F 8:30 to 18:00 SAT 8:30 to 9:00 PO Boxes Available: 40																										
18. Businesses in Service Area: No: 8 Griffin Oil & Propane, Forrest Excavating, Ag Distributors Inc. (ADI), Calhoun Enterprises, Deering Seed & Fertilizer and TLW Enterprises.		20. Nearest Post Office (if different from above): Name BRAGGADOCIO EAS Level 11 Miles Away 4.0 Window Service Hours: M-F 7:30 to 18:30 SAT 7:30 to 8:30 Lobby Hours: M-F 7:30 to 18:30 SAT 7:30 to 8:30 PO Boxes Available: 66																										
21. Prepared by																												
Printed Name and Title SANDY WILLIAMS		Signature SANDY WILLIAMS		Telephone No. AC () (816) 374-9686																								
PO Discontinuance Coordinator Name JOANNE DEAN		Telephone No. AC () (816) 374-9686		Location KANSAS CITY, MO																								



**A. Office**

Name: DEERING State: MO Zip Code: 63840  
Area: WESTERN District: MID-AMERICA PFC  
Congressional District: 8th County: Pemiscott  
EAS Grade: 55 Finance Number: 282028  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Joanne Dean  
Title: MID-AMERICA PFC Post Office Review Coordinator  
Tele No: (816) 374-9686

Date: 06/21/2011  
Fax No: (816) 374-8120





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06/08/11

OIC/POSTMASTER

SUBJECT: DEERING Post Office

Enclosed are questionnaires addressed to customers of the DEERING Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/22/2011 for further review.

Joanne Dean  
Post Office Review Coordinator  
Enclosures



06/16/2011

POSTAL CUSTOMER  
DEERING POST OFFICE  
DEERING, MO 63840

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Deering Post Office was promoted on 10/10/2008. The Office is being studied for possible closing or consolidation for the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Bragg City Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Bragg City Post Office, located 10.8 miles away. Hours of service at this office are 8:30 to 16:00, Monday through Friday, and 8:30 to 9:00 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Braggadocio Post Office, located 4.0 miles away. Hours of service at this office are 7:30 to 16:30, Monday through Friday, and 7:30-8:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/22/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Delta C-7 High School Library on Wednesday, June 22, 2011 from 18:00 to 19:00 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Joanne Dean at (816) 374-9686.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a large, faint circular postmark.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,  
Carrier delivery information CBU information sheet (when appropriate)



## **POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

### **MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier.

Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### **SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### **HOLDING MAIL**

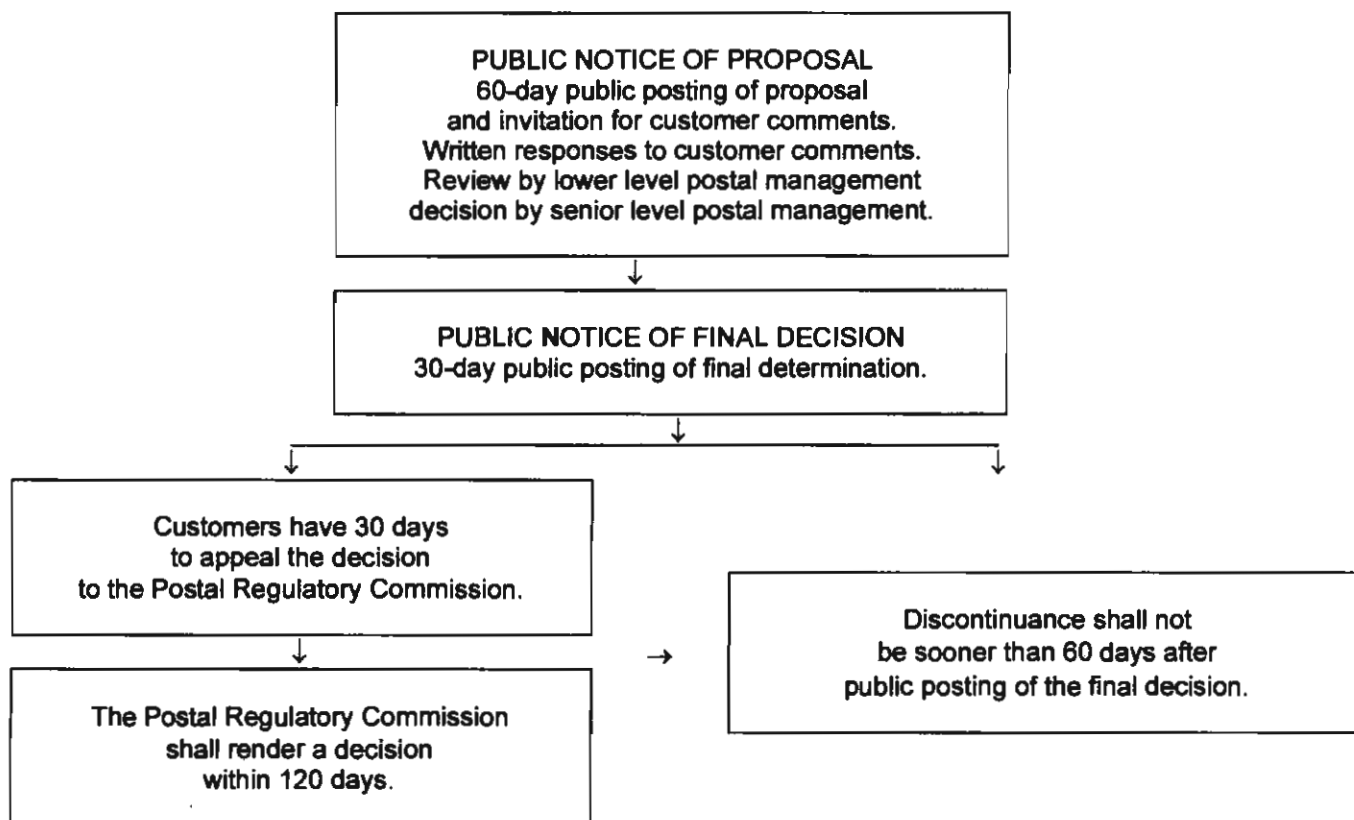
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

## **SUMMARY OF POST OFFICE CHANGE REGULATIONS**

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain.

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name: J.R. Noyes

Address: P.O. Box 252

Telephone: 573-757-6586

Date: 6-15-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

TL. NOGON  
PO BOX 252  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



2011 JUN 20

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Person cannot get to P.O.

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Kennett, Mo. for food

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name:

John Callan

Address:

P.O. Box 238 Doering, Mo. 63840

Telephone:

573-757-6645

Date:

6-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We need it opened as it was before  
changing the hours.



06/21/2011

JOHN CALHOUN  
PO BOX 238  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



JUN 15 2011

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain.

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

No law in town. No way to keep people out of mail box or to keep mail boxes for being knocked over

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Kennett, Mo — Do most shopping online with mail deliver
- ☒ Personal needs Kennett, Mo
- ☒ Banking Kennett, Mo
- ☒ Employment Unemployed
- ☒ Social needs Kennett, Mo

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

#### Mailing Address

Name:

Connie Nelt

Address:

Box 355, Deering, Mo 63840

Telephone:

717-5439

Date:

6/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

CONNIE HELT  
PO BOX 355  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



JUN 15 2011

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: There will be no security to keep people out of our mailboxes

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Kennett, Mo. I also do a lot of mail order shopping
- ☒ Personal needs Kennett, Mo
- ☒ Banking Kennett, Mo
- ☒ Employment not employed
- ☒ Social needs Bakerville to church.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name: Marie Riggs

Address: Box 316, Deering, ND 58840

Telephone: 573-757-6633

Date: 6/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

MARIE RIGGS  
PO BOX 316  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-8000





WIN  
15  
2011

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

We both work and leave early and get in late and don't like the idea of our mail exposed to public accessibility all day by rural service.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name:

Lee & Barbara Meeks

Address:

P.O. Box 202 Deering, MO 63840

Telephone:

573-757-6246

Date:

6/14/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

LEE & BARBARA MEEKS  
PO BOX 202  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA P. Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



JUN  
13  
2011

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: We use our post office @ all times during the day for different stuff. If it closed we will be very inconvenienced.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

Kennett

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name: Joe Griffin and Propane

Address: PO Box 268 Deering

Telephone: 513-757-1662

Date: 6-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

GRIFFIN OIL & PROPANE

PO BOX 288  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the limited hours of operation at the Post Office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9886.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



JUN  
13  
2011

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO  
*Postmaster helps disabled to pack parcels and writes letters for elderly. didn't know there was a public board.*
- e. Other ☒ YES ☐ NO

If yes, please explain:

*I've seen clerks help people who spoke little or no English.*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*They like it at the smaller post office because they get more attention and seem to feel safer. The elderly don't have to go into towns for po. service.*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

*Can't buy stamps or mail packages to family as easily; Service is better here (shorter line); We can't afford to buy mail box - unemployed.*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

*weekly; usually Sunday*



Personal needs



Banking

*monthly; rarely go to bank*



Employment

*retired and in ill health (bad back)*



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

### Mailing Address

Name:

*Marcus McNew*

Address:

*P.O. Box 176 Deering, MD 63840*

Telephone:

*N/A*

Date:

*06-10-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





06/21/2011

MARCUS MCNEW

PO BOX 176  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO. 64108-9000



WAG  
8  
NMF

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

~~d. Using public bulletin board~~

~~☒ YES ☐ NO~~

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

*There will be at least a day longer to mail. For instance, if we have any more outgoing mail after delivery, it will be the next day before it will be picked up.*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

*N/A We are a school*

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name:

*Detta C-7 School District*

Address:

*PO Box 297, Newing, MD 63846*

Telephone:

*573-757-6648*

Date:

*6-10-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*My concern is for the patrons who are unable to get stamps, money orders, etc. elsewhere.*



06/21/2011

DELTA C-7 SCHOOL DISTRICT

PO BOX 287  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "STEVEN ERLAND".

STEVEN ERLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Kennett, MO



Personal needs



Banking

Kennett, MO



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☒ No

Mailing Address

Name:

Marilyn Atwell

Address:

P.O. 272 Deering, MO 63840

Telephone:

3573-757-6969

Date:

06/01/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

MARILYN ATWILL

PO BOX 272  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Erbland", written in a cursive style.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:





1102  
14  
NOV

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I like to be able to walk to the P.O. each day and have the services that I want at my finger tips. I have to many times need help in driving to other places

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	↓ mostly Kennett, Mo
<input checked="" type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	
<input type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	↓

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name: Merry Jim Elder

Address: P.O. Box 255 Deering, Mo. 63840

Telephone: 573-757-6704

Date: June 10, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

MERRY JIM ELDER  
PO BOX 255  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink, appearing to read "S.A. Erbland", written in a cursive, stylized script.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

2011  
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3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Kennett Mo 18 miles away

☒ Personal needs

" " "

☒ Banking

Kennett Mo 12 miles away

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name:

Joyce Patterson

Address:

PO Box 251 Deering mo 63840

Telephone:

573 757 6655

Date:

6-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

JOYCE PATTERSON  
PO BOX 251  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (616) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



JUN 17 2014

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



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- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: Will be forced to leave mail in box on highway.  
Will involve a school District and 2 business operations.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

Kennett

☒ Employment

Retired

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name:

George J. Byers

Address:

P.O. Box 235 Deering, Me. 63840

Telephone:

573-757-6619

Date:

6/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

GEORGE J. BYERS  
PO BOX 235  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000





JUN  
17  
2011

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain.

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Civil, I pass the one in Braggadocio every night -



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Will NOT be Able to get my mail after hrs. - I <sup>Leave</sup> ~~work~~  
Deering at 7:00am & sometimes don't get home till after 9:00 pm

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

#### Mailing Address

Name:

Patty Maxwell

Address:

PO Box 1161 Deering mo 63840

Telephone:

573-724-0640

Date:

6-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I Could NOT pick up my mail in Bragg City - I work in Caruthersville & do NOT go near Bragg City - this would be out of the way -

Would we have to get our mail from the Post Office in Bragg City? or, do we have to get a mail box at our home? or can we get our mail from the Post Office in Braggadocio Post Office?

Seems to me would be better for the residents in and around Deering to get our mail at the Post Office in Braggadocio since it's 4.0 miles away & Bragg City is 10.8 miles away.

I work in Caruthersville and it would be a huge inconvenience for me to have to go all the way to Bragg City for my mail, I go by the Post Office in Braggadocio every day on my way to Caruthersville and again on my way home -

I cannot attend the Meeting on June 22 as I work until 9:00 pm that night -

I would appreciate a response back. Thank you!



06/21/2011

PATTY MAXWELL  
PO BOX 161  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA R. Erbland", written in a cursive style.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



JUN  
17  
2011

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name:

Thomas Payne

Address:

PO Box 181, Deering MO 63840

Telephone:

573-724-0640

Date:

6-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

THOMAS PAYNE  
PO BOX 181  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "STEVEN ERLAND", written in a cursive style.

STEVEN ERLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



JUN 11 2011  
09:00

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

*at work, swing shifts so there are times when I can't get there before they close but it's still open so I can check it but I get packages sometimes that are too big for the box so I know they will read*

4. For which of the following do you leave your community? Check all that apply. What do you do to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name:

*Jerry O. Ereland*

Address:

*P.O. Box 256*

Telephone:

*1-314-681-7254*

Date:

*6-12-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

JERRY O. EVELAND  
PO BOX 256  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



JUN 21 2011

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

That is the only place I get my mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Kennett

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name: Shirley McBride

Address: PO Box 192 Deering MO 63840

Telephone: \_\_\_\_\_

Date: 6/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

SHIRLEY MCBRIDE  
PO BOX 192  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Pick-up Their mail & Stamps

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Kennett - Hayti
<input checked="" type="checkbox"/>	Personal needs	" "
<input checked="" type="checkbox"/>	Banking	" "
<input checked="" type="checkbox"/>	Employment	RETIRED
<input type="checkbox"/>	Social needs	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name: DOUG LARSEN

Address: 3389 W. State Hwy 84 Burg Cty, MO 63827

Telephone: 573-757-6440

Date: JUNE 22, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

DOUG IRVIN

3389 W. ST. HWY 84  
BRAGG CITY, MO 63827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No If they remain.

### Mailing Address

Name: NEDRA IRVIN

Address: 3389 W ST. Hwy 89, BRACE CITY, MO 63827

Telephone: 573-757-6440

Date: JUNE 22, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

NEDRA IRVIN

3389 W. ST. HWY 84  
BRAGG CITY, MO 63827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written in a cursive style.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps ✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters ✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels ✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail ✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail ✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail ✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ✓ ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Kennett Mo

☐ Personal needs

Kennett Mo

☐ Banking

Kennett

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name:

Hazel Le

Address:

P.O. Box 153 Deering

Telephone:

757-6477

Date:

June-20-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

HAZEL

PO BOX 153  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9688.

Sincerely,

A handwritten signature in black ink, appearing to read "STEVEN ERLAND", written in a cursive style.

STEVEN ERLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



07/12/2011

HAZEL

PO BOX 153  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about permit mailing that was input at the Post Office. Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name: Oather & Clair Cates

Address: P.O. Box 232 Deering MO 63840

Telephone: 573-757-6982

Date: 6-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

OATHER AND CLAIR CATES

PO BOX 232  
, 6840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "S.A. Erbland", written in a cursive style.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work in Blountville AK

I pass several Post offices



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

### Mailing Address

Name:

James Keith Ward

Address:

PO Box 292 Deering mo 63840

Telephone:

573-757-9601

Date:

6-22-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

JAMES KEITH WARD

PO BOX 292  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA P. Erbland", written in a cursive style.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Kennett, Hayti, Caruthersville
- ☒ Personal needs " " "
- ☒ Banking Kennett, Mo.
- ☒ Employment Gosnell, ARK
- ☒ Social needs Caruthersville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name: Robby, Jane, Melissa Bailey

Address: P.O. Box 341 Deering, Mo. 63840

Telephone: 573-757-6223

Date: 6-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

BOBBY, JANE AND MELISSA BAILEY

PO BOX 341  
6840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain.

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain.

community events

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: our mail box would probably be down  
a lot because of Tractors

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping - Kennett

☒ Personal needs - Kennett

☒ Banking - Steele

☒ Employment Home

☒ Social needs - church - Braggadoero

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

#### Mailing Address

Name: Wilma, Sherree, Paul Cunningham -

also John Cunningham

Address: P.O. Box 182 Deering, mo. 63840

Telephone: 573-757-6774

Date: 6-21-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

WILMA, SHEREE, PAUL AND JOHN CUNNINGHAM

PO BOX 172  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



07/12/2011

WILMA, SHEREE, PAUL AND JOHN CUNNINGHAM

PO BOX 182  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*This post office is a daily use for us and so many more. This would be a very big hardship for the Deering community.*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name:

Judy Buel

P.O. Box 372

Address:

7497 St. Stephens Dr.

Deering, MO 63840

Telephone:

573-757-6711

Date:

6-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

JUDY BUSH  
PO BOX 372  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:





- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive  
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service  
will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these  
services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name:

Charley DAMON Bush

Address:

75F P.O. Box 372 Deering MD-63840

Telephone:

573-257-6711 mob 573-888-7676

Date:

6-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to  
complete this questionnaire.



07/12/2011

CHARLEY DAMON BUSH

PO BOX 372  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "STEVEN ERLAND".

STEVEN ERLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

Checking for MAIL & Medicine

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

## Mailing Address

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Erbland", written in a cursive style.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

Steele + Kennett mo.

☒ Employment

Kennett mo.

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name: Jessica Brannum

Address: 13705 State Hwy NN Kennett, mo. 63857

Telephone: 573-344-5474

Date: 6/22/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

JESICA BRANUM

13705 STATE HWY NN  
KENNETT, MO 63857

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Due to limited hours of operation must travel  
out of way to another post office



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Kennett Mo

☒ Personal needs Kennett Mo

☒ Banking Mostly direct, Kennett, Camthensville, Steele

☐ Employment no

☐ Social needs no

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name: Darlene Blankenship

Address: 71 Coltray Yll Bragg City, MO 63827

Telephone: 573-752-6215

Date: 062211

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

DARLENE BLANKENSHIP

71 CO HWY 411  
BRAGG CITY, MO 63827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about permit mailing that was input at the Post Office. Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Erbland", written in a cursive style.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

---



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Kennett MD



Personal needs

same



Banking

Kennett MD & Steele MD



Employment

Deering MD Down town



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

### Mailing Address

Name:

William Kevin Forester

Address:

853 county Rd. 423 PO Box 273 Deering Me. 63840

Telephone:

573-757-6588

Date:

6.22.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

WILLIAM KEVIN FORREST  
PO BOX 273  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
--------------------------------	------------------------------	--

e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
----------	------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name:

David Ellis

Address:

P.O. Box 325

Deeding, Mo 63840

Telephone:

513. 717. 9777

Date:

6.22.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





07/12/2011

DAVID ELLIS  
PO BOX 325  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

### Mailing Address

Name:

Terri Ellis

Address:

P.O. Box 325 Deering MO 63840

Telephone:

573.717.9776

Date:

6.22.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

TERRI ELLIS  
PO BOX 325  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "S.A. Erbland", written in a cursive style.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



07/12/2011

TERRI ELLIS  
PO BOX 325  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I live in Braggadocia, but I occasionally use this Post Office.  
This Post Office is the life blood of the community and does not need to be closed. Too many elderly, poor, and disabled people would be affected negatively. Plus the Delta C-7 Schools and businesses. ~~Many~~ Many people who do not live in Deering itself, but gravel roads, etc. also use this Post Office.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Caruthersville/Kennett

☒ Personal needs Caruthersville/Kennett

☒ Banking Hayti

☒ Employment Cooter

☒ Social needs Caruthersville/Kennett

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name: Jennifer Inman

Address: P.O. Box 174 Braggadocio, MO 63826

Telephone: (573) 757-6606

Date: 6-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

JENNIFER INMAN

PO BOX 174  
BRAGGADOCIO, MO 63826

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "STEVEN ERLAND".

STEVEN ERLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000





07/12/2011

JOE TIDWELL

3725 W. ST. HWY 84  
BRAGG CITY, MO 63827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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Sincerely,

A handwritten signature in black ink, appearing to read "STEVEN ERLAND", written over a horizontal line.

STEVEN ERLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

that needs help

help anyone

- d. Using public bulletin board ☒ YES ☒ NO
- a. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

### Mailing Address

Name:

Tommy Tidwell

Address:

3725 W. St. Hwy 84 Bragg City, MO 63827

Telephone:

(573)-888-3339

Date:

6-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

TOMMIE TIDWELL

3725 W. ST. HWY 84  
BRAGG CITY, MO 63827

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
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Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I will have to drive to pick up my mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Kennett, mo.

☒ Personal needs

Kennett, mo.

☒ Banking

HAYTI, mo.

☐ Employment

☒ Social needs

Catuthersville, mo.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

#### Mailing Address

Name:

Ricky Tutpen

Address:

P.O. Box 154, 33 Mary St.

Telephone:

573-757-6472

Date:

June, 16, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

RICKY TUTPEN

PO BOX 33  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA P. Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain.

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

*Have po box inside, out of weather -  
Delivery will be later in day - can walk across road to P.O.  
will have to install mail box for delivery*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

*Kennett, MO*

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

### Mailing Address

Name:

*Ag Distributors*

Address:

*PO Box 356 Deering, MO 63840*

Telephone:

*573-757-6253*

Date:

*6-10-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

AG DISTRIBUTORS

PO BOX 356  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000

### Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the DEERING Post Office on 06/16/2011. Additionally, during the survey period, questionnaires were available at the DEERING Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>75</u>
Favorable to proposal	<u>0</u>
Unfavorable to proposal	<u>21</u>
Expressing no opinion	<u>15</u>
Total questionnaires received	<u>36</u>

#### Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

2. Concern (No Opinion):

Customers were concerned about permit mailing.

Response:

Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

3. Concern (No Opinion):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (No Opinion):

4. I live in Braggadocio, but I occasionally use this Post Office. This Post Office is the life blood of the community and does not need to be closed. Too many elderly, poor and disabled people would be affected negatively. Plus the Delta C-7 schools and businesses. Many people who do not live in Deering itself, but gravel roads, etc. also use this Post Office.

Response:

5. Concern (No Opinion):

No Concern

Response:

6. Concern (Unfavorable):

Customer expressed a concern about mailbox vandalism.

Response:

This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

7. Concern (Unfavorable):

Customers inquired about mailbox installation and maintenance.

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

8. Concern (Unfavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

9. Concern (Unfavorable):

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

10. **Concern (Unfavorable):**

Customers were concerned about permit mailing.

**Response:**

Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

11. **Concern (Unfavorable):**

Customers were concerned about senior citizens.

**Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

12. **Concern (Unfavorable):**

Customers were concerned about the limited hours of operation at the Post Office.

**Response:**

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for less hours of service per week. Carrier service will provide 24-hour access to the mail.

13. **Concern (Unfavorable):**

This Post Office is a daily use for us and so many more. This would be a very big hardship to the Deering Community.

**Response:**

**Nonpostal Concerns**

The following nonpostal concerns were expressed

1. **Concern (No Opinion):**

Customer expressed a concern about nonpostal services.

**Response:**

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

2. **Concern (No Opinion):**

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

**Response:**

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

3. Concern (No Opinion):

Customers expressed a concern about the loss of a bus stop at the Post Office.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

4. Concern (No Opinion):

No Concern

Response:

5. Concern (Unfavorable):

Customer expressed a concern about nonpostal services.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

6. Concern (Unfavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

7. Concern (Unfavorable):

No Concern

Response:

### Community Meeting Roster

Sandy Williams, Investigative Coordinator

Time 18:00

**Total Number of Customers Present:**

89

Place: Delta C-7 High School Library

**This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.**

**Names of Customers Present:**

[illegible]

6:00p.m.

# Deering Community Meeting 6/22/2011

Robert + Clara Cates	Pam M Daniel
Douglas + Brian James	Betty Byers
Jerry D. Dyer	Lucene Byers
P.S. Hogan	Leigh Ann Powell
Maxine Hogan	Joe Tidwell
Ned A. Gibbons Jr.	Summie Tidwell
Denise L. Loh	Lish Miller
DOUG & Nedra Irvin	Diane Mooney
Marilyn Atwill	Dennis Mooney
George Patterson	Kevin Mooney
Karen Forrest	Dulcie Blankenship
Luella Wood	Jennifer Druman
David Ellis	Glenn Malone
Terri Ellis	Ricky Jensen
Dakota Ellis	Keith Sawyers
Vickie Loh	Darla Tupper
Jane Bailey	Weston Blankenship
Kore Loh	Evelyn Sammons
Emma Loh	Betty Bendley
Geneva Druman	Barbara Meeks
Marie Riggs	Hazel Cole
Connie Holt	Lisa Meeks
Merry Jim Elder	Jane Rogers
Liletia Copley	Julie Bush
Ken Cogh	Phoncie Hurley
Wilma Cunningham	Vickie Hurley



# Deering Community Meeting

6/22-2011

Andy Watson

Kevin Forrester

Jana Bell

Brittney Tidwell

Tommy Lynn Crowe

Just Buhl

Garry Dugan

Julia Jones

Brian Williams

Chase Lancaster

Chris Abbott

Paul Cummings

Keith Ward

John Adams

Roger Malone

Terry Surges

Jenny Tidwell

Mike Tidwell

Quinn Malone

Michael Blazhuk

William Fane

Randy Bradford

Chris McNew

Mike Wilkerson

Betty Handwerker

Tommy Paul

Dan Jones

6:00

During Community meetings 6-22-17

Bill Callie

Donald R. Felt

Algie Callie

Betty Felt

Hubby Burton

Dan Westwick

Nancy Pullam

John Ed Pullam

## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. **Concern (Unfavorable):**  
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.  
**Response:**  
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
2. **Concern (Unfavorable):**  
Customers were concerned why the postmaster position was not filled.  
**Response:**  
All management positions were frozen in anticipation of the reorganization efforts.
3. **Concern (Unfavorable):**  
Customers were concerned about a possible address change.  
**Response:**  
Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.
4. **Concern (Unfavorable):**  
Customer expressed a concern about irregular hours that the rural route serves the community.  
**Response:**  
Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
5. **Concern (Unfavorable):**  
Customers expressed concern over the dependability of rural route service.  
**Response:**  
Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
6. **Concern (Unfavorable):**  
Customer expressed a concern about package delivery and pickup.  
**Response:**  
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
7. **Concern (Unfavorable):**  
Customer suggested reducing/alternating the number of hours the post office operates.  
**Response:**  
Hours are determined by the workload at the post office.
8. **Concern (Unfavorable):**  
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.  
**Response:**  
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

9. **Concern (UnFavorable):**  
Customers were concerned about obtaining services from the carrier.

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

10. **Concern (UnFavorable):**  
Customers were concerned about mail security.

**Response:**

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

11. **Concern (UnFavorable):**  
Customers asked why their Post Office was being discontinued while others were retained.

**Response:**

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

**Nonpostal Concerns**

1. **Concern (UnFavorable):**  
Customers expressed concern for loss of community identity.

**Response:**

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

2. **Concern (UnFavorable):**  
Customers were concerned about loss of employment in the community.

**Response:**

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.



---

06/08/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Delta C-7 High School Library on 06/22/2011 from 18:00 to 19:00 to answer questions and provide information about our service.

If you have any questions, you may contact Joanne Dean at (816) 374-9686.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

STEVEN ERBLAND  
Manager, Post Office Operations



**A. Office**

Name: DEERING State: MO Zip Code: 63840  
Area: WESTERN District: MID-AMERICA PFC  
Congressional District: 8th County: Pemiscott  
EAS Grade: 55 Finance Number: 282028  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Joanne Dean  
Title: MID-AMERICA PFC Post Office Review Coordinator  
Tele No: (816) 374-9686

Date: 07/12/2011  
Fax No: (816) 374-9120



**A. Office**

Name: DEERING State: MO Zip Code: 63840  
Area: WESTERN District: MID-AMERICA PFC  
Congressional District: 8th County: Pemiscott  
EAS Grade: 55 Finance Number: 282028  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Joanne Dean  
Title: MID-AMERICA PFC Post Office Review Coordinator  
Tele No: (816) 374-9686

Date: 07/12/2011  
Fax No: (816) 374-9120

## Proposal Checklist

### Section I

#### Responsiveness to Community Postal Needs

- ☒ Tell what we are doing and why.
- ☒ Is reason for discontinuance justified and documented in the record?
- ☒ If suspended, what type of alternate service customers are now receiving?
- ☒ Reason for vacancy and information on postmaster/OIC
- ☒ Number of customers and type of service they received and will receive.
- ☒ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- ☒ Last three fiscal years of revenue and revenue units.
- ☒ Decline in service workload/reduction in EAS level, if appropriate.
- ☒ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- ☒ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- ☒ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- ☒ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- ☒ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- ☒ Information on petitions and congressional inquiries included with Postal Service responses.
- ☒ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- ☒ Advantages and disadvantages of proposed alternate service.
- ☒ Any other pertinent information concerning Postal Service needs.

### Section II

#### Effect on the Community

- ☒ Brief background of area, community government, population, etc.
- ☒ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- ☒ Was Post Office used as meeting place?
- ☒ Was Post Office a shelter for a bus stop?
- ☒ Did the Post Office have a public bulletin board?
- ☒ Were government forms available at the Post Office?
- ☒ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- ☒ What is the historical value of the office?
- ☒ Is an address change necessary?
- ☒ Will the community identity be preserved?
- ☒ What are the growth trends (flat, up, down)?
- ☒ Were any other nonpostal items identified?

### Section III

#### Effect on Employees

- ☒ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.



Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-~~55~~, Minimum, no COLA)

\$ 22,520.

Fringe benefits 33.5%

\$ 7,544.

Rental costs, excluding utilities

\$ 3,600.

Total annual costs

\$ 33,664.

Less estimated cost of replacement service

-

Total annual savings

\$ 33,664.

A one-time expense of \$ \_\_\_\_\_ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date

7/12/2011

11/23/2011



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07/01/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the DEERING Post Office  
Docket No. 1360540

This is to advise you that on 07/13/2011, I will post for public comment a proposal to close the DEERING Post Office in Pemiscott, Congressional District No. 8th.

If you have any questions, please call JOANNE DEAN District Review Coordinator at (816) 374-9686.

MARK MARTINEZ  
District Manager  
MID-AMERICA PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal



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OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
DEERING Proposal  
Docket No. 1360540 - 63840

Please post the enclosed proposal to close the DEERING Post Office in the lobby. The proposal must be posted in a prominent place from 07/13/2011 through close of business on 09/13/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (816) 374-9686.

JOANNE DEAN  
Post Office Review Coordinator  
MID-AMERICA PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting 07/13/2011

Date of Removal 09/13/2011



## UNITED STATES POSTAL SERVICE

### INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE DEERING, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Deering Post Office

The Postal Service is considering the close of the Deering Post Office for reasons stated in the accompanying proposal

During the 60-day posting period from 07/13/2011 through 09/13/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Deering Post Office, Braggadocio Post Office and Wardell Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to

JOANNE DEAN  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000

For more information you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance

A handwritten signature in black ink, appearing to read "STEVEN ERLAND".

STEVEN ERLAND  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000



**Date of Posting: 07/13/2011**

**Posting Round Date:**

**Date of Removal: 09/13/2011**

**Removal Round Date:**

**PROPOSAL TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE**

**DOCKET NUMBER 1360540 - 63840**

## **I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS**

The Postal Service is proposing to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

The Deering Post Office, an EAS-55 level, provides service from 08:30 - 14:00 Monday - Friday, 08:30 - 14:00 Saturday and lobby hours of 24:00 on Monday - Friday and 24:00 on Saturday to 70 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 11 transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$13,191 ( 34 revenue units) in FY 2008; \$16,169 ( 42 revenue units) in FY 2009; and \$12,230 ( 32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 22, 2011, representatives from the Postal Service were available at Delta C-7 High School Library to answer questions and provide information to customers. 89 customer(s) attended the meeting.

On June 16, 2011, 75 questionnaires were distributed to delivery customers of the Deering Post Office. Questionnaires were also available over the counter for retail customers at the Deering Post Office. 36 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 21 unfavorable, and 15 expressed no opinion.

A petition supporting the retention of the Deering Post Office was received on September 02, 2011, with 158 signatures. If this proposal is implemented, delivery and retail services will be provided by the Wardell Post Office, an EAS-13 level office. Window service hours at the Wardell Post Office are from 8:30 to 18:00, Monday through Friday, and 8:30 to 9:00 on Saturday. There are 40 post office boxes available.

Retail service is also available at the Braggadocio Post Office an EAS-11 level office, located four miles away. Window service hours at Braggadocio Post Office are from 7:30 to 18:30, Monday through Friday and 7:30-8:30 on Saturday. There are 66 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about mailbox vandalism.

**Response:** This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
2. **Concern:** Customers inquired about mailbox installation and maintenance.

**Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
3. **Concern:** Customers were concerned about having to travel to another Post Office for service.

**Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
4. **Concern:** Customers were concerned about mail security.

**Response:**

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

6. **Concern:**

Customers were concerned about permit mailing.

**Response:**

Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

7. **Concern:**

Customers were concerned about senior citizens.

**Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern:**

Customers were concerned about the limited hours of operation at the Post Office.

**Response:**

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.



09/21/2011

DIANE MOONEY  
39 2ND STREET  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.  
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,



9. **Concern:** I live in Braggadocio, but I occasionally use this Post Office. This Post Office is the life blood of the community and does not need to be closed. Too many elderly, poor and disabled people would be affected negatively. Plus the Delta C-7 schools and businesses. Many people who do not live in Deering itself, but gravel roads, etc. also use this Post Office.
- Response:**
10. **Concern:** This Post Office is a daily use for us and so many more, This would be a very big hardship to the Deering Community.
- Response:**
11. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
12. **Concern:** Customer felt that the USPS should negotiate a better lease with the property owner of the building due to no repairs or updates being done in years. Customer feels if the USPS leaves the community it will end up another vacant building.
- Response:** As leases expire the lease is negotiated. All leases are negotiated with different responsibilities of the owners and of the USPS. The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time.
13. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
14. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
15. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.
- Response:** The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
16. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.
- Response:** Hours are determined by the workload at the post office.

17. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

**Response:**

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

18. **Concern:**

Customers expressed concern over the dependability of rural route service.

**Response:**

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

19. **Concern:**

Customers were concerned why the postmaster position was not filled.

**Response:**

All management positions were frozen in anticipation of the reorganization efforts.

20. **Concern:**

Customers were concerned about a possible address change.

**Response:**

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at [usps.com](http://usps.com) or from the Postal Service to assist customers in notifying correspondents of the change.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Deering is an unincorporated community located in PEMISCOT County. The community is administered politically by Pemiscott County Court. Police protection is provided by the Pemiscott County Sheriff. Fire protection is provided by the Hayti Fire Department. The community is comprised of Retirees, Commuters, Farmers and Self employed., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Delta C-7 School and Deering United Methodist Church., Griffin Oil & Propane, Forrest Excavating, Ag Distributors Inc. (ADI), Calhoun Enterprises, Deering Seed & Fertilizer and TLW Enterprises. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Deering Post Office will be available at the Wardell Post Office. Government forms normally provided by the Post Office will also be available at the Wardell Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.  
**Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
3. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office.  
**Response:** Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
4. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

5. **Concern:**

Customers were concerned about loss of employment in the community.

**Response:**

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

6. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

4. **Concern:**

Customers expressed concern for loss of community identity.

**Response:**

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,664 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 22,520
Fringe Benefits @ 33.5%	\$ 7,544
Annual Lease Costs	<u>+ \$ 3,600</u>
Total Annual Costs	\$ 33,664
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 33,664</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster was promoted on October 10, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Deering Post Office provided delivery and retail service to 70 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 11. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$33,664 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Deering Post Office, Braggadocio Post Office and Wardell Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



STEVEN ERBLAND  
Manager, Post Office Operations

07/13/2011  
Data

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We get medicine boxes in our mail and were disable so our home care girl goes for us also we cant afford to drive farther for stamps and mailing so we really need post office

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would really hurt our senior citizen of our town because we depend on our mail for our checks and medicine to save our lives.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It would be a big mistake to close our postal service for all our citizens and others that use our post office to.

Diane Mooney

Name of Postal Customer

Diane Mooney

Signature of Postal Customer

39 2nd St.

Mailing Address

Deering, Mo. 63840

City, State, and ZIP Code

8-1-11

Date

LA R.

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We get medicine boxes in our mail and were disabled so our homecare girl goes for us also we cant afford to drive farther for stamps and mailing so we really need

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Post Office

It would really hurt our senior citizens of our town because we depend on our mail for our checks and medicines that save our lives

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I really think you would be making a big mistake taking our Post office away from us.

Dennis Mooney

Name of Postal Customer

Dennis H. Mooney

Signature of Postal Customer

32 2nd St. ①

Mailing Address

Deering, Mo. 63840

City, State, and ZIP Code

8-1-11

Date





09/21/2011

DENNIS MOONEY

32 2ND ST  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "STEVEN ERBLAND", written in a cursive, slanted style.

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

we don't have a car to go to a post office and we get our checks and our government papers in there also school papers and bills to pay so please leave our post office.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Other communities come to our local postal services and you would be hurting a lot of us working people trying to make it.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

we really need our postal services and other towns use our services to so would hurt a lot of people in these small towns.

Joe & Kim Mooney

Name of Postal Customer

Joe & Kim Mooney

Signature of Postal Customer

75 Mary St.

Mailing Address

Deering, Mo. 63840

City, State, and ZIP Code

8-1-11

Date

thank you  
for giving us  
a voice



09/21/2011

JOE AND KIM MOONEY  
75 MARY ST  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.  
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It will force me to travel many more miles to get my mail. I have a concern because my medicine is mail order and if left in a mailbox it would be available to whoever wanted to get it out of the <sup>Rural Route</sup> mailbox.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very unfair to the business in the town and also to the school which uses the post office daily.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Should try to arrive at a better lease agreement with the present landlord as no repairs and updates have been done in years. If the Post Office moves it will just be another empty building.

George J. Byers

Name of Postal Customer

George J. Byers

Signature of Postal Customer

P.O. Box 235

Mailing Address

Deering, Mo. 63840

City, State, and ZIP Code

7/18/2011

Date



09/21/2011

GEORGE J BYERS  
PO BOX 235  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- As leases expire the lease is negotiated. All leases are negotiated with different responsibilities of the owners and of the USPS. The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "GA Erbland".

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I prefer my medications - and my mail be delivered at this post office - rather than taking a chance being placed in a rural mail box - that someone - anyone could come and steal

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

lots of people get together at the post office to talk and visit and share news would be hard on the businesses - (schools) in our community - and on the elderly when trying to mail packages

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

would like to keep the convenience of this post office.

Mickey Wilkerson

Name of Postal Customer

Mickey Wilkerson

Signature of Postal Customer

P.O. Box 184

Mailing Address

Deering MO

City, State, and ZIP Code

63840

Date



09/21/2011

MICKEY WILKERSON

PO BOX 184  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It's extremely convenient to have the Post office as close as it is. We think the service is great. I don't want my mail put in a box on the side of the road where anyone has access to it making it easy to steal my identity.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

for one it would be taking jobs away & leave people w/o means to support themselves & forcing them to seek unemployment, furthering the economic debt.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It's just not right! the WHOLE Community uses the Post office here.

Matt & Alicia Offers

Name of Postal Customer

Alicia Offers

Signature of Postal Customer

P.O. Box 236

Mailing Address

Deering, Mo. 63840

City, State, and ZIP Code

Aug 1, 2011

Date



09/21/2011

MATT AND ALICIA JEFFERS

PO BOX 236  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.  
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

WHILE THIS IS NOT MY ZIP CODE P.O., IT IS MUCH MORE CONVENIENT FOR MY USE. I WOULD SORELY MISS IT IF CLOSED.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

THE ENTIRE AREA IS COMPRISED OF FARMLAND & IS EXTREMELY RURAL. HOWEVER, HOMESTEADS DOT THE LAND. MY NEIGHBORS & I WOULD SUFFER DELETERIOUS EFFECTS WERE THE DEERING P.O. TO CLOSE.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

CHOICE  
Name of Postal Customer

  
Signature of Postal Customer

4755 STATE HWY C  
Mailing Address

SPRING ME 63877  
City, State, and ZIP Code

08/20/2011  
Date



09/21/2011

D CAUDLE

4759 STATE HIGHWAY C  
STEELE, MO 63877

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



09/16/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/13/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Kim Silance". The signature is written in a cursive, flowing style.

KIM SILANCE  
Post Office Review Coordinator  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000



**A. Office**

Name: DEERING State: MO Zip Code: 63840  
Area: WESTERN District: MID-AMERICA PFC  
Congressional District: 8th County: PEMISCOT  
EAS Grade: 55 Finance Number: 282028  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Kim Silance  
Title: MID-AMERICA PFC Post Office Review Coordinator  
Tele No: (913) 782-3765

Date: 11/21/2011  
Fax No: (913) 782-5643

Date of Posting 07/13/2011

Date of Removal 09/13/2011



## UNITED STATES POSTAL SERVICE

### INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE DEERING, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Deering Post Office

The Postal Service is considering the close of the Deering Post Office for reasons stated in the accompanying proposal

During the 60-day posting period from 07/13/2011 through 09/13/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Deering Post Office, Braggadocio Post Office and Wardell Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to

JOANNE DEAN  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000

For more information you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance

A handwritten signature in black ink, appearing to read "STEVEN ERLAND".

STEVEN ERLAND  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000



Date of Posting: 07/13/2011

Posting Round Date:



Date of Removal: 08/13/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE

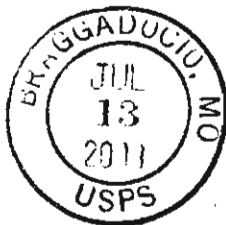
DOCKET NUMBER 1360540 - 63840





Date of Posting: 07/13/2011

Date of Removal: 09/13/2011



**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE**



To the customers of the Deering Post Office:

The Postal Service is considering the close of the Deering Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/13/2011 through 09/13/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Deering Post Office, Braggadocio Post Office and Wardell Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JOANNE DEAN  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "S. Erbland".

STEVEN ERBLAND  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000

Date of Posting: 07/13/2011

Posting Round Date:



Date of Removal: 09/13/2011

Removal Round Date:



**PROPOSAL TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE**

**DOCKET NUMBER 1360540 - 63840**

Date of Posting: 07/13/2011

Date of Removal: 09/13/2011



**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE**



To the customers of the Deering Post Office:

The Postal Service is considering the close of the Deering Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/13/2011 through 09/13/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Deering Post Office, Braggadocio Post Office and Wardell Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JOANNE DEAN  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.

STEVEN ERBLAND  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000

Date of Posting: 07/13/2011

Posting Round Date:

JUL  
13  
2011

Date of Removal: 09/13/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1360540 - 63840

**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 09/16/2011

Postal Customers of the Deering Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Deering Post Office, which was posted 07/13/2011 through 09/13/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Deering Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read "SA R. Erbland", with a large, sweeping flourish at the end.

STEVEN ERBLAND  
300 W PERSHING RD SUITE 210  
KANSAS CITY , MO 64108-9000



11/21/2011

DIANE MOONEY  
39 2ND STREET  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.  
If you have additional questions or comments, please feel free to contact Kim Silence at (913) 782-3785.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Erbland", written in a cursive style.

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



11/21/2011

DENNIS MOONEY

32 2ND ST  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.  
If you have additional questions or comments, please feel free to contact Kim Silance at (913) 782-3765.

Sincerely,



A handwritten signature in black ink, appearing to read "S. Erbland", written in a cursive style.

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City , MO, 64108-9000



11/21/2011

JOE AND KIM MOONEY  
75 MARY ST  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (913) 782-3765.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Erbland", written in a cursive style.

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-0000



11/21/2011

GEORGE J BYERS  
PO BOX 235  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- As leases expire the lease is negotiated. All leases are negotiated with different responsibilities of the owners and of the USPS. The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (913) 782-3765.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland", written over a horizontal line.

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



11/21/2011

MICKEY WILKERSON

PO BOX 184  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
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If you have additional questions or comments, please feel free to contact Kim Silance at (913) 782-3765.

Sincerely,

A handwritten signature in black ink, appearing to read "SA P. Erbland", written over a horizontal line.

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



11/21/2011

MATT AND ALICIA JEFFERS

PO BOX 238  
DEERING, MO 63840

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

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If you have additional questions or comments, please feel free to contact Kim Silance at (913) 782-3765.

Sincerely,

A handwritten signature in black ink, appearing to read "S.A. Erbland", written in a cursive, stylized script.

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



11/21/2011

D CAUDLE

4759 STATE HIGHWAY C  
STEELE, MO 63877

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silence at (913) 782-3765.

Sincerely,

A handwritten signature in black ink, appearing to read "SA Erbland".

Steven Erbland  
Manager, Post Office Operations  
300 W Pershing Rd suite 210  
Kansas City, MO, 64108-9000



**A. Office**

Name: DEERING State: MO Zip Code: 63840  
Area: WESTERN District: MID-AMERICA PFC  
Congressional District: 8th County: PEMISCOT  
EAS Grade: 55 Finance Number: 282028  
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Kim Silance  
Title: MID-AMERICA PFC Post Office Review Coordinator  
Tele No: (913) 782-3785

Date: 11/21/2011  
Fax No: (913) 782-5843

## Analysis of 60-Day Posting Comments

### Number of comments returned

Total questionnaires distributed	7
Favorable comments	0
Unfavorable comments	7
No opinion expressed	0
Total comments returned	7

### Postal Concerns

The following postal concerns were expressed

1. **Concern (UnFavorable):**  
Customer expressed a concern about package delivery and pickup.  
**Response:**  
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern (UnFavorable):**  
Customer felt that the USPS should negotiate a better lease with the property owner of the building due to no repairs or updates being done in years. Customer feels if the USPS leaves the community it will end up another vacant building.  
**Response:**  
As leases expire the lease is negotiated. All leases are negotiated with different responsibilities of the owners and of the USPS. The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time.
3. **Concern (UnFavorable):**  
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.  
**Response:**  
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
4. **Concern (UnFavorable):**  
Customers were concerned about having to travel to another Post Office for service.  
**Response:**  
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
5. **Concern (UnFavorable):**  
Customers were concerned about mail security.  
**Response:**  
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
6. **Concern (UnFavorable):**  
Customers were concerned about obtaining services from the carrier.  
**Response:**  
Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

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### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment.



The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

7. **Concern (UnFavorable):**  
Customers were concerned about obtaining services from the carrier.

#### **Response:**

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

8. **Concern (UnFavorable):**  
Customers were concerned about senior citizens.

#### **Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

#### **Nonpostal Concerns**

The following nonpostal concerns were expressed

1. **Concern (UnFavorable):**  
Customers felt the loss of a Post Office would have a detrimental effect on the business community.

#### **Response:**

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

2. **Concern (UnFavorable):**  
Customers were concerned about loss of employment in the community.

#### **Response:**

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

3. **Concern (UnFavorable):**  
Customers were concerned about the loss of a gathering place and an information center.

#### **Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

**Date of Posting: 07/13/2011**

**Posting Round Date:**

**Date of Removal: 09/13/2011**

**Removal Round Date:**

**PROPOSAL TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE  
(REVISED)**

**DOCKET NUMBER 1360540 - 63840**

## **I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS**

The Postal Service is proposing to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

The Deering Post Office, an EAS-55 level, provides service from 08:30 - 14:00 Monday - Friday, 08:30 - 14:00 Saturday and lobby hours of 24:00 on Monday - Friday and 24:00 on Saturday to 70 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 11 transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$13,191 ( 34 revenue units) in FY 2008; \$16,169 ( 42 revenue units) in FY 2009; and \$12,230 ( 32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 22, 2011, representatives from the Postal Service were available at Delta C-7 High School Library to answer questions and provide information to customers. 89 customer(s) attended the meeting.

On June 16, 2011, 75 questionnaires were distributed to delivery customers of the Deering Post Office. Questionnaires were also available over the counter for retail customers at the Deering Post Office. 36 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 21 unfavorable, and 15 expressed no opinion.

A petition supporting the retention of the Deering Post Office was received on September 02, 2011, with 158 signatures. If this proposal is implemented, delivery and retail services will be provided by the Wardell Post Office, an EAS-13 level office. Window service hours at the Wardell Post Office are from 8:30 to 16:00, Monday through Friday, and 8:30 to 9:00 on Saturday. There are 40 post office boxes available.

Retail service is also available at the Braggadocio Post Office an EAS-11 level office, located four miles away. Window service hours at Braggadocio Post Office are from 7:30 to 16:30, Monday through Friday and 7:30-8:30 on Saturday. There are 66 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about mailbox vandalism.

**Response:** This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
2. **Concern:** Customers inquired about mailbox installation and maintenance.

**Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
3. **Concern:** Customers were concerned about having to travel to another Post Office for service.

**Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
4. **Concern:** Customers were concerned about mail security.

**Response:**

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

6. **Concern:**

Customers were concerned about permit mailing.

**Response:**

Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

7. **Concern:**

Customers were concerned about senior citizens.

**Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern:**

Customers were concerned about the limited hours of operation at the Post Office.

**Response:**

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for less hours of service per week. Carrier service will provide 24-hour access to the mail.

9. **Concern:** I live in Braggadocio, but I occasionally use this Post Office. This Post Office is the life blood of the community and does not need to be closed. Too many elderly, poor and disabled people would be affected negatively. Plus the Delta C-7 schools and businesses. Many people who do not live in Deering itself, but gravel roads, etc. also use this Post Office.
- Response:**
10. **Concern:** This Post Office is a daily use for us and so many more, This would be a very big hardship to the Deering Community.
- Response:**
11. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
12. **Concern:** Customer felt that the USPS should negotiate a better lease with the property owner of the building due to no repairs or updates being done in years. Customer feels if the USPS leaves the community it will end up another vacant building.
- Response:** As leases expire the lease is negotiated. All leases are negotiated with different responsibilities of the owners and of the USPS. The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time.
13. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
14. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
15. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.
- Response:** The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
16. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.
- Response:** Hours are determined by the workload at the post office.

17. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

**Response:**

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

18. **Concern:**

Customers expressed concern over the dependability of rural route service.

**Response:**

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

19. **Concern:**

Customers were concerned why the postmaster position was not filled.

**Response:**

All management positions were frozen in anticipation of the reorganization efforts.

20. **Concern:**

Customers were concerned about a possible address change.

**Response:**

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at [usps.com](http://usps.com) or from the Postal Service to assist customers in notifying correspondents of the change.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Deering is an unincorporated community located in PEMISCOT County. The community is administered politically by Pemiscott County Court. Police protection is provided by the Pemiscott County Sheriff. Fire protection is provided by the Hayti Fire Department. The community is comprised of Retirees, Commuters, Farmers and Self employed., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Delta C-7 School and Deering United Methodist Church., Griffin Oil & Propane, Forrest Excavating, Ag Distributors Inc. (ADI), Calhoun Enterprises, Deering Seed & Fertilizer and TLW Enterprises. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Deering Post Office will be available at the Wardell Post Office. Government forms normally provided by the Post Office will also be available at the Wardell Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.  
**Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
3. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office.  
**Response:** Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
4. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

5. **Concern:**

Customers were concerned about loss of employment in the community.

**Response:**

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

6. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

4. **Concern:**

Customers expressed concern for loss of community identity.

**Response:**

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.



U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 08/08/2011																								
2. Post Office Name <b>DEERING</b>		3. State and ZIP + 4 Code <b>MO, 63840-9998</b>																										
4. District, Customer Service <b>MID-AMERICA PFC</b>	5. Area, Customer Service <b>WESTERN</b>	6. County <b>PEMISCOT</b>	7. Congressional District <b>8th</b>																									
8. Reason for Proposal to Discontinue 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.		9. PO Emergency Suspension (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input checked="" type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was promoted Occupied 10/10/2008 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-55 Downgraded from EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:30 - 14:00 Sat 08:30 - 14:00 Total Window Hours Per Week a. Lobby Time M-F 24:00 Sat 24:00 36.00																										
13. Number of Customers Served		14. Daily Volume (Packets)																										
a. General Delivery 0 b. P.O. Box 70 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 70 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 11.30		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>124</td> <td>30</td> </tr> <tr> <td>b. Newspaper</td> <td>62</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>1</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>187</td> <td>32</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	124	30	b. Newspaper	62	1	c. Parcel	1	1	d. Other	0	0	e. Total	187	32	f. No. of Postage Meters		0	g. No. of Permits		0
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Fiscal Years & FY 2008 2009 2010		Receipts \$ 13,191 \$ 16,169 \$ 12,290	b. EAS Step 1 PM Basic Salary (no Colls) \$ 22620 c. PM Fringe Benefits (33.5% of b.) \$7,544																									
15a. Comments																												
<input checked="" type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (If Leased, Expiration Date) 12/31/2015 Annual Lease \$ 3600 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If Yes, must vacate by) Located in: <input type="checkbox"/> Business <input checked="" type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 2 Delta C-7 School and Deering United Methodist Church.		19. Administrative/Emancipating Office (Proposed): Name <b>WARDELL</b> EAS Level 13 Miles Away 16.5 Window Service Hours: M-F 8:30 to 16:30 SAT 8:30 to 9:00 Lobby Hours: M-F 8:30 to 16:30 SAT 8:30 to 9:00 PO Boxes Available: 40																										
18. Businesses in Service Area: No: 6 Griffin Oil & Propane, Forrest Excavating, Ag Distributors Inc. (ADI), Calhoun Enterprises, Deering Seed & Fertilizer and TLW Enterprises.		20. Nearest Post Office (If different from above): Name <b>BRAGGADOCIO</b> EAS Level 11 Miles Away 4.0 Window Service Hours: M-F 7:30 to 16:30 SAT 7:30 to 8:30 Lobby Hours: M-F 7:30 to 16:30 SAT 7:30 to 8:30 PO Boxes Available: 66																										
21. Prepared by																												
Printer Name and Title <b>SANDY WILLIAMS</b>		Signature <b>SANDY WILLIAMS</b> Telephone No. AC ( ) (913) 782-3765																										
PO Discontinuation Coordinator Name <b>KIM SILANCE</b> Telephone No. AC ( ) (913) 782-3765		Location <b>KANSAS CITY, MO</b>																										



09/16/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
DEERING  
Docket Number 1360540 - 63840

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script that reads "Gail M. Hendrix".

GAIL HENDRIX  
District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: DEERING, MO, 63840-9998  
EAS Level: 55  
District: MID-AMERICA PFC  
County: PEMISCOT  
Congressional District: 8th  
Proposal: ☒ Close ☐ Consolidate  
Reason For Proposed: was promoted  
Alternate Service Proposed: Rural Route Service  
Customers Affected:  
Post Office Box: 70  
General Delivery: 0  
Rural Route: 0  
Highway Contract Route (HCR): 0  
City Route: 0  
Intermediate Rural: 0  
Intermediate HCR: 0  
Total number of customers: 70

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
10/10/2008	Postmaster vacancy occurred. Reason: was promoted OK: Career: 0 Noncareer: 0 Other Employees: 0
05/16/2011	District manager authorization to study.
06/16/2011	Questionnaires sent to customers. Number sent: 76 Number Returned: 38 Analysis: Favorable 0 Unfavorable 21 No Opinion 15
06/02/2011	Petition received. Number of signatures: 156 Concerns expressed:
	Congressional inquiry received: No Concerns expressed:
08/13/2011	Proposal and checklist sent to district for review.
07/01/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
08/19/2011	Proposal and invitation for comments posted and round-dated.
08/15/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 7 No Opinion 0 7
None	Premature PRC appeal received. Concerns expressed:
08/08/2011	Updated PS Form 4920 completed (if necessary).
08/16/2011	Certification of the official record.
09/27/2011	District transmits official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
09/28/2011	Headquarters request in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not transmittable.
10/04/2011	Final determination posted at district website and round-dated.
11/07/2011	Final determination received and round-dated.
12/10/2011	Postal Station Post Office Change Announcement form sent to Headquarters.
	No appeals were received from Headquarters.
11/07/2011	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to update AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

KIM SILANCE  
Name/Title  
KIM SILANCE  
District Post Office Review Coordinator

(913) 782-3765  
Telephone Number  
(913) 782-3765  
Telephone Number



09/27/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Deering Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Kim Silance, Post Office Review Coordinator, at (913) 782-3765 or Steven Erbland Manager Post Office Operations.

A handwritten signature in cursive script that reads "Gail M. Hendrix".

GAIL HENDRIX  
DISTRICT MANAGER  
300 W PERSHING RD SUITE 210  
KANSAS CITY , MO 64108-9000

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1360540.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

### **Headquarters Acknowledgment of Receipt of Official Record**

The official record to consolidate the DEERING was received by 09/28/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 10/04/2011

Date of Removal: 11/05/2011

**FINAL DETERMINATION TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE**

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

The Deering Post Office, an EAS-55 level, provides service from 08:30 - 14:00 Monday - Friday, 08:30 - 14:00 Saturday and lobby hours of 24:00 on Monday - Friday and 24:00 on Saturday to 70 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 11 transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$13,191 ( 34 revenue units) in FY 2008; \$16,169 ( 42 revenue units) in FY 2009; and \$12,230 ( 32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 22, 2011, representatives from the Postal Service were available at Delta C-7 High School Library to answer questions and provide information to customers. 89 customer(s) attended the meeting.

On June 16, 2011, 75 questionnaires were distributed to delivery customers of the Deering Post Office. Questionnaires were also available over the counter for retail customers at the Deering Post Office. 36 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 21 unfavorable, and 15 expressed no opinion.

A petition supporting the retention of the Deering Post Office was received on September 02, 2011, with 158 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Wardell Post Office, an EAS-13 level office. Window service hours at the Wardell Post Office are from 8:30 to 16:00, Monday through Friday, and 8:30 to 9:00 on Saturday. There are 40 post office boxes available.

Retail service is also available at the Braggadocio Post Office an EAS-11 level office, located four miles away. Window service hours at Braggadocio Post Office are from 7:30 to 16:30, Monday through Friday and 7:30-8:30 on Saturday. There are 66 post office boxes available for rent.

The proposal to close the Deering Post Office was posted with an invitation for comment at the Deering Post Office, Braggadocio Post Office and Wardell Post Office from July 13, 2011 to September 13, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about mailbox vandalism.  
**Response:** This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
2. **Concern:** Customers inquired about mailbox installation and maintenance.  
**Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
3. **Concern:** Customers were concerned about having to travel to another Post Office for service.  
**Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

4. **Concern:** Customers were concerned about mail security.

**Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. **Concern:** Customers were concerned about obtaining services from the carrier.

**Response:** Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

6. **Concern:** Customers were concerned about permit mailing.

**Response:** Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

7. **Concern:** Customers were concerned about senior citizens.

**Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern:** Customers were concerned about the limited hours of operation at the Post Office.



**Response:**

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for less hours of service per week. Carrier service will provide 24-hour access to the mail.

I live in Braggadocio, but I occasionally use this Post Office. This Post Office is the life blood of the community and does not need to be closed. Too many elderly, poor and disabled people would be affected negatively. Plus the Delta C-7 schools and businesses. Many people who do not live in Deering itself, but gravel roads, etc. also use this Post Office.

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This Post Office is a daily use for us and so many more, This would be a very big hardship to the Deering Community.

**Response:**

11. **Concern:**

Customer expressed a concern about package delivery and pickup.

**Response:**

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

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Customer felt that the USPS should negotiate a better lease with the property owner of the building due to no repairs or updates being done in years. Customer feels if the USPS leaves the community it will end up another vacant building.

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As leases expire the lease is negotiated. All leases are negotiated with different responsibilities of the owners and of the USPS. The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time.

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**Response:**

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

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Customer expressed a concern about irregular hours that the rural route serves the community.

**Response:**

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

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- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
18. **Concern:** Customers expressed concern over the dependability of rural route service.
- Response:** Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
19. **Concern:** Customers were concerned why the postmaster position was not filled.
- Response:** All management positions were frozen in anticipation of the reorganization efforts.
20. **Concern:** Customers were concerned about a possible address change.
- Response:** Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at [usps.com](http://usps.com) or from the Postal Service to assist customers in notifying correspondents of the change.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Deering is an unincorporated community located in PEMISCOT County. The community is administered politically by Pemiscott County Court. Police protection is provided by the Pemiscott County Sheriff. Fire protection is provided by the Hayti Fire Department. The community is comprised of Retirees, Commuters, Farmers and Self employed. and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Delta C-7 School and Deering United Methodist Church., Griffin Oil & Propane, Forrest Excavating, Ag Distributors Inc. (ADI), Calhoun Enterprises, Deering Seed & Fertilizer and TLW Enterprises. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Deering Post Office will be available at the Wardell Post Office. Government forms normally provided by the Post Office will also be available at the Wardell Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.

**Response:** Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

**Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
3. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office.

**Response:** Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
4. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

**Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
5. **Concern:** Customers were concerned about loss of employment in the community.

**Response:** The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
6. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

**Response:** Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
7. **Concern:** Customers expressed concern for loss of community identity.

**Response:** A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,664 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 22,520
Fringe Benefits @ 33.5%	\$ 7,544
Annual Lease Costs	<u>+ \$ 3,600</u>
Total Annual Costs	\$ 33,664
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 33,664</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

## VI. SUMMARY

This is the final determination to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster was promoted on October 10, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Deering Post Office provided delivery and retail service to 70 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 11. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$33,664 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Deering Post Office, Braggadocio Post Office and Wardell Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Deering Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Deering Post Office, Braggadocio Post Office and Wardell Post Office during normal office hours.



\_\_\_\_\_  
Dean J Granholm  
Vice President of Delivery and Post Office Operations

09/29/2011

\_\_\_\_\_  
Date



10/04/2011

OFFICER-IN-CHARGE/POSTMASTER  
Deering Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Deering Post Office Final Determination  
Docket No. 1360540 - 63840

Please post in the lobby the enclosed final determination to close the Deering Post Office. The final determination must be posted in a prominent place from 10/04/2011 through close of business on 11/05/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/06/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (913) 782-3765.

Sincerely,

A handwritten signature in cursive script that reads "Kim Silance".

KIM SILANCE  
POST OFFICE REVIEW COORDINATOR  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000

**Enclosures:**

**Final Determination Official Record**



Date of Posting: 10/04/2011

Date of Removal: 11/05/2011



**FINAL DETERMINATION TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE**

**DOCKET NUMBER 1360540 - 63840**





Date of Posting: 10/04/2011

Date of Removal: 11/05/2011



**FINAL DETERMINATION TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE**

**DOCKET NUMBER 1380540 - 63840**



Date of Posting: 10/04/2011

Date of Removal: 11/05/2011



FINAL DETERMINATION TO CLOSE  
THE DEERING, MO POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1360540 - 63840

**Postal Bulletin Post Office Change Announcement Form  
Final Determination 30-Day Posting Dates**

**Post Office Final Determination Posting Dates\***

Date posted: 10/04/2011  
Date removed: 11/05/2011  
No. of days posted: 32

Actual discontinuance date: 12/10/2011  
Official discontinuance date:  
(Headquarters entry):

**Note:** Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

**BEFORE CHANGE  
POST OFFICE INFORMATION**

Post Office  
Name and State: DEERING, MO  
ZIP Code: 63840-9998 Finance no: 282028  
County: PEMISCOT  
Type of discontinuance:  
Consolidate ( ) Close (X)

**Type of discontinued facility**  
Post Office (X)  
Classified Station ( ) Branch ( )  
Community Post Office (CPO) ( )

Coordinator name: KIM SILANCE  
Telephone: (913) 782-3765

**AFTER CHANGE  
POST OFFICE INFORMATION**

Administrative  
Post Office: WARDELL  
ZIP Code: 63879-9998 Finance no: 288244  
County: PEMISCOT  
Original name retained? Yes (X) No ( )  
New last line of customer address is:  
DEERING MO, 63840

**Type of replacement service**  
Post Office ( ) Route (X)  
Classified Station ( ) Branch ( )  
Contract Unit ( ) Community Post Office (CPO) ( )

Date:  
(Location) District: MID-AMERICA PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

**Mailing instructions for CPO/classified station/classified branch discontinuance.** Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

**For more information, call (202) 268-5083.**  
Headquarters entry: ( ) TL ( ) HS

\*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.  
Final determination for an independent Post Office must be posted for at least 30 days.



09/29/2011

DISTRICT MANAGER  
300 W PERSHING RD SUITE 210  
KANSAS CITY, MO 64108-9000

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- DEERING

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

**POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT**

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

**APPEAL**

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

**NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE**

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

**OFFICIAL RECORD**

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "Dean J. Granholm".

Dean J Granholm  
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:  
Vice President, Area Operations, WESTERN Area